

VEHICLE GUARANTEE

DESCRIPTION OF COVERAGE PERIOD

DURATION: 3 CALENDAR MONTHS OR 3,000 MILES, WHICHEVER OCCURS FIRST.

INITIAL COVERAGE: WITHIN THE FIRST 7 DAYS, ALL MECHANICAL AND ELECTRICAL COMPONENTS ARE COVERED. EXCLUSIONS INCLUDE PUNCTURES, COSMETIC REPAIRS OR DAMAGE, AND MISUSE.

SCOPE OF COVERAGE

TYPE OF COVERAGE: THIS IS A "POWERTRAIN" GUARANTEE ONLY, COVERING PARTS AND LABOUR WITHIN THE MAIN ENGINE CASING, GEARBOX (EXCLUDING BELL HOUSING/CLUTCH HOUSING), DIFFERENTIAL CASING, DRIVE SHAFTS, AND CONSTANT VELOCITY JOINTS. ALL OTHER PARTS AND SYSTEMS ARE EXCLUDED FROM THE COVER.

DEFECT EXAMINATION: WE WILL EXAMINE ANY ALLEGED DEFECT THAT APPEARS DURING THE GUARANTEE PERIOD, PROVIDED IT IS REPORTED TO US AS SOON AS PRACTICABLE AFTER IT BECOMES KNOWN TO THE PURCHASER. THE VEHICLE MUST BE DIAGNOSED USING A DIAGNOSTIC TOOL BY AN APPROVED WORKSHOP.

LABOUR CHARGES

AUTHORISED REPAIRS: WE WILL COVER LABOUR CHARGES FOR REPAIRS, PROVIDED THEY ARE AUTHORISED BY US AND CARRIED OUT BY ONE OF OUR APPOINTED REPAIRERS, SUCH AS YOUR LOCAL GARAGE OR MAIN DEALER. LABOUR CHARGES FOR YOUR OWN FAULT DIAGNOSIS ARE EXCLUDED FROM THE COVER.

EXCLUSIONS

THE GUARANTEE DOES NOT APPLY TO THE FOLLOWING ITEMS:

- PUNCTURES
- LIGHTS
- COSMETIC AND ACCIDENTAL DAMAGE
- GLASS, BODYWORK, AND TRIM ITEMS
- RADIO/ENTERTAINMENT EQUIPMENT
- ALARM AND IMMOBILIZER SYSTEMS, INCLUDING KEYS
- CATALYTIC CONVERTERS
- FROST DAMAGE
- WATER INGRESS
- MINOR OIL LEAKS
- ADJUSTMENTS (E.G., BRAKES, LIGHTS, TIMING, TRACKING, WHEEL BALANCE, AIR CONDITIONING REGAS)
- UNAUTHORISED REPAIRS WITHOUT OUR PERMISSION



- VEHICLES USED FOR BUSINESS AND/OR PROFESSIONAL PURPOSES (INCLUDING HACKNEY, TAXI, AND PRIVATE HIRE VEHICLES)
- KNOCKING NOISES AND VIBRATIONS WILL NOT BE COVERED

USAGE LIMITATION: COVERAGE IS LIMITED TO SOCIAL, DOMESTIC, AND PLEASURE USE, INCLUDING COMMUTING TO AND FROM YOUR NORMAL PLACE OF WORK.

LIMITATIONS

- **ALTERNATIVE TRANSPORT:** NO PROVISION FOR ALTERNATIVE TRANSPORT DURING VEHICLE REPAIR.
- **VEHICLE RECOVERY:** NO PROVISION FOR RECOVERY; THE RESPONSIBILITY FOR RECOVERY REMAINS WITH YOU. THIS MAY REQUIRE RECOVERING THE VEHICLE MORE THAN ONCE TO DELIVER IT TO ONE OF OUR APPOINTED REPAIRERS.

DIESEL PARTICULATE FILTERS (DPF)

DPFS ARE INDUSTRY-REQUIRED COMPONENTS FOR FILTERING PARTICULATES FROM THE EXHAUST TO REDUCE EMISSIONS. THE DPF CLEANS ITSELF THROUGH A PROCESS CALLED REGENERATION, WHICH REQUIRES RUNNING THE ENGINE AT HIGHER SPEEDS. IF THE DPF WARNING LIGHT ILLUMINATES, IMMEDIATE ACTION IS RECOMMENDED TO AVOID DAMAGE.

IMPORTANT NOTES:

- CONSULT YOUR OWNER'S MANUAL OR LOCAL DEALER FOR GUIDANCE ON PERFORMING A SUCCESSFUL REGENERATION.
- DRIVE AT HIGH REVS FOR A SUSTAINED PERIOD ON A MOTORWAY OR DUAL CARRIAGEWAY TO CLEAR THE FILTER.
- THE DPF IS A SERVICEABLE ITEM AND IS NOT COVERED BY THIS GUARANTEE, CUSTOMER PROTECT WARRANTY, OR MANUFACTURER'S WARRANTY.
- FAILURE TO FOLLOW MANUFACTURER'S GUIDANCE FOR MAINTAINING THE DPF MAY RESULT IN BLOCKAGE, REQUIRING REPLACEMENT AND POTENTIALLY CAUSING FURTHER ENGINE AND EXHAUST SYSTEM DAMAGE, WHICH WOULD NOT BE COVERED.

AGREEMENT

THE CUSTOMER HAS BEEN OFFERED AN EXTENDED WARRANTY AND HAS DECLINED. THE CUSTOMER IS HAPPY TO PROCEED WITH THE 3-MONTH OR 3,000-MILE BASIC GUARANTEE, WHICHEVER IS SOONER.

Signature

Date